



County Executive Office
Memorandum

December 11, 2008

To: Supervisor John Moorlach, Chairman
From: Thomas G. Mauk, County Executive Officer
Subject: Exception to the Rule 21

2008 DEC 11 AM 10:53
CLERK OF THE BOARD
ORANGE COUNTY
BOARD OF SUPERVISORS

RECEIVED

The County Executive Office is requesting a supplemental for the December 16, 2008 Board Hearing Meeting. Please place this item on the agenda as a "Presentation" Item.

Agency: County Executive Office
Subject: Retirement Resolution.
District: All

Reason for supplemental: Requested by the County Executive Office

Concur:

Supervisor John Moorlach, Chairman Board of Supervisors

cc: Members, Board of Supervisors
Rob Richardson, Assistant County Executive Officer
Ben De Mayo, County Counsel

Jan C. Sturla

By the authority of the Orange County Board of Supervisors, the following resolution is hereby issued:

WHEREAS, Mr. Jan Sturla began his outstanding and distinguished career with the County of Orange in October 1977 as a Deputy District Attorney; and

WHEREAS, Mr. Sturla was appointed Senior Assistant District Attorney in January 1999 to oversee all Family Support Services operations; and

WHEREAS, Mr. Sturla was appointed Director of the new, Orange County Department of Child Support Services on July 1, 2002; and

WHEREAS, Mr. Sturla implemented the change from an adversarial, law enforcement approach to a collaborative, quality customer service focus to the benefit of the children and families of Orange County; and

WHEREAS, Mr. Sturla oversaw an increase in distributed collections to children and families from \$167 million in 2003 to \$183 million in 2008; and

WHEREAS, Mr. Sturla promoted the organizational development of staff, implemented staff recognition programs, and supported activities to enhance employee morale and promote professional growth, which ultimately improved the quality of service delivered to customers; and

WHEREAS, Mr. Sturla utilized technology to improve staff performance and responsiveness to customers by being the first California county to use credit cards to make child support payments, electronic fund transfers, direct deposit, and development of web-based service applications; and

WHEREAS, Mr. Sturla's philosophy included operating Orange County Child Support Services as a business, based on data analysis and measurement of performance, and communicated these objectives to staff via annual Business Plan Roll-outs, quarterly town-hall meetings and Department newsletters; and

WHEREAS, the County of Orange is fortunate to have been served by an individual with outstanding leadership, vision, professionalism, and integrity, and whose dedicated service to the County of Orange is worthy of praise and recognition as he leaves the County of Orange;

NOW, THEREFORE, BE IT RESOLVED THAT THE ORANGE COUNTY BOARD OF SUPERVISORS does hereby congratulate Jan C. Sturla on his appointment by Governor Arnold Schwarzenegger to the position of State Director of Child Support Services, commends him for his thirty-one years of outstanding and dedicated service, and offers him best wishes for success in his new assignment.

January 13, 2009

JOHN M.W. MOORLACH
*Chairman of the Board of Supervisors
Second District*

JANET NGUYEN
*Supervisor
First District*

BILL CAMPBELL
*Supervisor
Third District*

CHRIS NORBY
*Supervisor
Fourth District*

PATRICIA C. BATES
*Supervisor
Fifth District*