

Disasters – Small and Large

Introduction

Program I

Program II

Program III

Program IV

Program V

Program VI

Program VII

Conclusion



- **2-1-1 Systems are instrumental public information access points during small and large scale disasters.**
- **Providing critical information. Mass shelters, feed locations, minor medical sites, traffic reports, school closures, and donation opportunities are only a few resources a 2-1-1 Call Center can provide to local residents.**
- **2-1-1 value is to keep first responders freed up to do their jobs.**
- **Events of Sept. 11th, Hurricane Katrina and Windy Ridge Fires are examples of 2-1-1 Orange County's response to disasters.**